

BEEKSE BERGEN

VAKANTIEPARK

Applicability

1.1 When entering Holiday Park Beekse Bergen and/or using any facilities and services provided by Holiday Park Beekse Bergen, you accept the applicability of the present regulations and are obliged strictly to follow the rules and any instructions given by employees of Holiday Park Beekse Bergen. In these regulations, "Holiday Park Beekse Bergen" and "the park" also include the catering facilities, the outdoor area, the indoor swimming pool and the car park.

1.2 For all cases and/or situations not covered by these regulations, Holiday Park Beekse Bergen reserves the right to impose additional verbal and/or written rules to which guests are bound.

Admission and stay

2.1 It is not permitted to be present in the park without a valid admission ticket and/or without being registered at the reception, with the exception of day visitors who are not staying overnight. Day visitors must leave the park before 10:30 PM.

2.2 All visitors may be asked for proof of identity when checking in. If you do not yet possess an Attractions Pass/access pass for all persons aged 3 and over, you must report to the reception. The Attractions Pass will give you free and unlimited access to the Libéma amusement parks and the indoor Holiday Park swimming pool during your stay. Campers receive an access pass as standard, and can book the Attractions Pass separately.

Carry this Attractions Pass/access pass with you so that you can show this to a Holiday Park Beekse Bergen employee upon request.

2.3 All guests who stay overnight at the Holiday park must be registered when making the reservation. If you wish to receive an overnight guest during your stay, you must register this guest at reception and pay the extra rate and local taxes per person per stay in advance.

2.4 Holiday Park Beekse Bergen reserves the right to change the layout and opening hours of the facilities and/or the accommodations/pitches of Holiday Park Beekse Bergen. Holiday Park Beekse Bergen reserves the right to perform necessary maintenance to the accommodations and/or other facilities during the stay without being liable for any form of compensation.

2.5 Holiday Park Beekse Bergen is authorised to close part(s) of the park without being obliged to compensate its guests.

Safety and liability

3.1 A visit to Holiday Park Beekse Bergen is entirely at your own risk. Our guests must behave correctly and must not cause any nuisance to others whatsoever. Any instructions or requests by our employees must be observed. All criminal offences will be reported to the police.

3.2 Holiday Park Beekse Bergen reserves the right to deny access to the park to visitors and/or guests whom it believes or fears will disrupt order, peace and/or safety within the park, without being liable for any compensation. If a guest fails to vacate the accommodation/pitch on time, it will be cleared out by Holiday Park Beekse Bergen. All costs incurred will be payable by the guest and Holiday Park Beekse Bergen can accept no liability for damage to property. This also applies if camping equipment is set up incorrectly.

3.3 You are responsible and liable for your behaviour and any injury and/or damage caused by you, your travel companions, day visitors and/or visitors staying overnight to persons and/or property belonging to our park and/or third parties.

Visitors who act unlawfully in relation to the park and/or its employees and/or who cause damage to park property will be held liable, and any damage will be recovered from them.

3.4 The following is not permitted at Beekse Bergen:

- a. entering attractions or facilities that are not open to the public at that time;
- b. being in possession of weapons or other objects deemed dangerous by Holiday Park Beekse Bergen. Holiday Park Beekse Bergen reserves the right to seize these objects and to notify the police;
- c. the use of, possession of and/or trade in narcotics. Holiday Park Beekse Bergen reserves the right to seize these substances and to notify the police;
- d. lighting fireworks;
- e. using a drone, this in relation to safety and protecting privacy.

3.5 Swimming is only permitted in the designated areas. Visitors without a swimming certificate may only use the indoor swimming pool and the beaches if they are wearing a swimming flotation device and are under the supervision of an adult with a swimming certificate. Safety rules are displayed at the swimming pool, beaches and various attractions. These rules must be strictly observed.

3.6 Within the park, you may approach the park animals. Please note that the animals may display unpredictable behaviour which may cause injury or damage to you or your possessions. By entering the park, you accept this risk. Feeding the animals is strictly prohibited.

3.7 Holiday Park Beekse Bergen accepts no liability for personal injury and/or theft (including theft from lockers/swimming

pool lockers), or any loss or damage to property whatsoever during or as a consequence of a visit to Holiday Park Beekse Bergen and/or the rent/use of the Holiday Park Beekse Bergen accommodations/pitches and/or other facilities, unless this is the result of wilful misconduct or gross negligence by Holiday Park Beekse Bergen or any of its employees. In addition, the park accepts no liability for damage caused by the animals present in the park or arising from the use of the playground equipment and attractions in the park or by entering the indoor swimming pool, unless this is the result of wilful misconduct or gross negligence by Holiday Park Beekse Bergen or any of its employees.

3.8 Holiday Park Beekse Bergen is not liable for interruptions to its service provision or deficiencies in the service provision by third parties.

3.9 Liability for damage arising from loss of travel pleasure or loss of profits or other consequential damage is excluded under all circumstances. Holiday Park Beekse Bergen further accepts no liability for damage for which a right to compensation exists under a travel and/or cancellation insurance or any other insurance and/or scheme.

3.10 If the accommodations/pitches are used incorrectly and/or left behind in an improper state, including but not limited to excessive soiling thereof, extra costs will be charged, which you are obliged to pay immediately.

3.11 Holiday Park Beekse Bergen is not liable for consequential damages, including business injury and loss of income. Insofar as Holiday Park Beekse Bergen does not appeal to said limitation of liability, it shall be liable for the amount paid out under the liability insurance in the relevant case, supplemented by the amount of its deductible.

Accommodations and pitches

4.1 You are severally liable for an orderly state of affairs in and around the rented accommodations/pitches or elsewhere within the grounds of Holiday Park Beekse Bergen, the use of the accommodation and the equipment and inventory it contains. Furthermore, you and those accompanying you will at all times be jointly and severally liable for damage as a result of breakage of and/or loss of and/or damage to the inventory and/or accommodations. Any damage must be reported to the Holiday Park Beekse Bergen reception immediately and must be paid for on the spot, unless you can prove that the damage is not attributable to you, to other guests or to one of the members of your travel group.

4.2 It is strictly prohibited to smoke in the accommodations and indoor facilities of Holiday Park Beekse Bergen.

4.3 Each accommodation may only be occupied by the maximum number of individuals that is specified for that accommodation on the website.

Each pitch is subject to a maximum occupancy of six people. Moreover, individuals who have not been registered during the reservation or at reception are not allowed to stay in the accommodations or on a pitch.

4.4 It is prohibited to erect camping equipment at any of the rental accommodations.

4.5 The tourist camping rate for a pitch includes: two people, setting up one camping unit (caravan/folding camper/tent), 10-Amp power connection, one small added tent (max. 5 m²) and one car (if the park management deems this possible). Any additional people, you must pay a rate per person plus local taxes. Caravans/campers with a double axle are not permitted in the park.

4.6 Set up to the left of the pitch number. Camping equipment can only be erected with the rear toward the vegetation strip. There must be a distance of 50 cm between the vegetation strip and the rear of the camping equipment. It is not permitted to store items behind the camping equipment. The 50 cm pathway must be kept clear at all times. The vegetation strip is not part of the pitch, and may not be used as such. The pitch must be arranged in such a way the adjacent spaces can be reached by car and caravan and are not blocked in any way. Digging gutters or channels is not permitted. One tent porch with or without an awning may be erected per pitch. Gazebos are permitted, although not in combination with a tent porch with awning.

4.7 A maximum of one car may be parked at the rental accommodation (if possible). Other cars can be parked in the car park by the main entrance (free). Day visitors may also use this car park for a charge. Parking on or along the roads is not permitted. Tow-away regulations are in force within the park.

Vehicles parked outside the locations indicated will be removed at the expense and risk of the owner. Holiday Park Beekse Bergen is not liable for the theft of and/or damage to any car that is parked in a car park of Holiday Park Beekse Bergen.

4.8 Trailers, boats and similar equipment cannot be parked on the pitches or at the rental accommodations.

4.9 The barrier can be opened using a barrier card provided. Wait until the barrier responds to your own barrier card before driving further. The barrier can be operated from 6:00 a.m. to midnight. Motorised traffic is not permitted outside these times. In case of misuse, misconduct or payment problems, the barrier will be blocked by reception.

4.10 Cars must be used as little as possible in the park. A maximum speed limit of 20 kph applies within the park.

Motorised traffic is not permitted in the park after midnight. Guests who wish to leave the park before 6:00 a.m. must park their car in car park outside the barriers the evening before.

4.11 Driving motorcycles, mopeds and/or scooters must be limited to an absolute minimum. The vehicle must comply with the regulations according to the Dutch Road Traffic Act.

4.12 Sailing on Lake Victoria is permitted in boats with engines of up to 6 hp, whereby all passengers are obliged to wear life jackets.

4.13 It is not permitted to use electric scooters, mini-bikes, Segways, golf carts, limousines, etc. at Holiday Park Beekse Bergen sites.

4.14 Freight traffic is not permitted in the park.

4.15 If the park management believes site conditions to be unsuitable (due to exceptionally heavy rain, for instance), it reserves the right not to allow motorised vehicles onto the site.

4.16 The use of sound equipment is permitted from 7:30 AM to 10:30 PM provided that, in the opinion of Holiday Park Beekse Bergen, this is not causing any nuisance (this at the discretion of Holiday Park Beekse Bergen). Between 10:30 PM

and 7:30 AM it must be quiet in the park so that all guests can sleep undisturbed. It is strictly prohibited to place sound equipment outside the accommodations or to turn the volume up so much that nuisance is caused to other guests of Holiday Park Beekse Bergen, this at the discretion of Holiday Park Beekse Bergen. In the event that a nuisance is found to have been caused and you fail to follow the instructions of the staff, Holiday Park Beekse Bergen is entitled to remove you and any other user from the park immediately, without restitution of the rental sum or part thereof and/or without any right to any other form of compensation.

4.17 Pets are not permitted in all accommodations or on all pitches. We have various accommodations where one pet is allowed. On the pitches, pets (maximum of one pet per pitch) are only permitted on the camping fields indicated for this. Pets must be on a lead at all times and taken for a walk outside the Beekse Bergen site or at the dog toilet. Pets are not permitted at the catering facilities, the swimming pool and on the beaches.

Day visitors and/or guests staying overnight may not bring any pets with them.

4.18 The toilet facilities in the park are regularly cleaned and disinfected, which might mean waiting times. Children aged under 9 can only enter the toilet facilities under the supervision of an adult. In early and late season, certain sections of the toilet facilities are closed.

4.19 The water provided is only intended for domestic use. The tap points on the site are only intended for obtaining drinking water. Disposing of wastewater in the strip planting is not permitted. Waste must be deposited in the place intended for this in the toilet facilities. It is not permitted to wash cars or caravans in the park.

4.20 The rental accommodations/pitches and surroundings must be kept clean. Trees, shrubs, lawns and other objects must not be damaged.

4.21 You must separate your household waste into PMD (Plastic, Metal packaging and Drinks cartons), glass, paper and residual waste, using sealed refuse bags and depositing these in the relevant containers in the recycling centre. You can hand batteries in at the reception. In the case of illegal waste disposal, this will be reported to the police and you will be denied further access to the park. The costs of cleaning this waste will be recouped from you.

4.22 Building a campfire or using a fire basket or similar is not permitted under any circumstance. Barbecuing on the pitches and at the rental accommodations is permitted except for during extreme weather conditions (drought/storm). You must take the safety of your fellow guests into account. For the sake of safety, always have a bucket of water or sand within reach.

4.23 It is not permitted to attach ropes between or on trees and/or other plants (for drying laundry, for example).

4.24 Before departure, you must clean all crockery and put it back in the drawers and cupboards where it belongs. Dishwashers and refrigerators must be clean and empty when you leave the accommodations. You must sweep the floor of the accommodation.

4.25 If the accommodation/pitch is left behind in an improper condition, or in the case of excessive soiling of and/or damage to the accommodation/pitch and/or the goods in it, and/or soiling of and/or damage to the grounds/surrounding area of the park, Holiday Park Beekse Bergen will charge you for the damage directly, which costs you must pay immediately.

4.26 For heating and/or cooking on the campsite, it is strictly prohibited to use fuels other than butane or propane gas stored in approved tanks and/or canisters. A maximum of two canisters and/or one tank with a total maximum content of 60 litres is permitted per pitch.

4.27 Fishing in Lake Victoria is allowed in certain places, provided that no nuisance is caused to fellow guests. Fishing from spots between the accommodations and from the beaches is not permitted. An exception to this is if your own accommodation is situated next to the water. Free fishing is not permitted from the numbered fishing spots. Fishing in the Wilhelmina Canal is permitted in the part of the canal that borders the grounds of Beekse Bergen. A Dutch National Fishing Licence is required. Written permission from the KEHV de Ruischvoorn angling association is also required for fishing in the Wilhelmina Canal, which guests of the park can obtain for free at the Info shop and from the reception of the Holiday Park.

4.28 The Holiday Park provides free WiFi. You will receive a WiFi code when checking in. Holiday Park Beekse Bergen is not liable for any disruptions to or inability to receive WiFi.

Complaints and additional rules

5.1 Despite the efforts of the employees of Holiday Park Beekse Bergen to make your stay as pleasant as possible, if you nevertheless wish to make a report of a technical or domestic nature, or wish to make a complaint, you can do so by telephoning the service centre 24 hours a day, on: +31 (0)88 9000322. We will do everything in our power to resolve your complaint and/or remedy any defects.

5.2 In all cases not provided for in the RECRON terms and conditions and/or these rules of conduct, Holiday Park Beekse Bergen is entitled to lay down additional rules which are binding for visitors.

5.3 Commercial activities, in whatever form, are not permitted in the park. Posters and other announcements are not permitted.

5.4 All guests must comply with the rules of conduct and the Terms and Conditions as laid down by Holiday Park Beekse Bergen

5.5 Should you violate the rules and regulations and/or fail to follow the instructions of our staff, Holiday Park Beekse Bergen is entitled to gain access to the accommodation/pitch and/or remove you and any other user from the park immediately, without restitution of the rental sum or part thereof and/or without any right to any other form of compensation.

5.6 Holiday Park Beekse Bergen is not bound by obvious printing and printer's errors. With these rules and regulations, all

previous publications cease to apply. Any invalidity and/or voidness of one of the individual provisions of these regulations and/or parts thereof does not affect the validity of the other provisions of these regulations and/or parts thereof.

Amendments and additions to the agreement and/or regulations are only valid if they have been laid down in writing.

Dutch law applies exclusively to this legal relationship and therefore to these regulations.

5.7 If Holiday Park Beekse Bergen has a serious suspicion that you are using the accommodation/pitch in violation of the law and/or public order and/or common decency, it is entitled to gain access to the accommodation/pitch.

5.8 Force majeure on the part of Holiday Park Beekse Bergen exists if the execution of the agreement is prevented in full or in part, permanently or temporarily, by circumstances beyond the control of Holiday Park Beekse Bergen, including the threat of war, strikes (staff or otherwise), blockades, fire, floods and any other form of disruption or incidence.

5.9 You yourself are responsible for possessing the valid travel documents required for your destination. Holiday Park Beekse Bergen accepts no liability for the consequences arising from a failure to possess the correct travel documents.

5.10 Holiday Park Beekse Bergen is entitled to make or instruct the making of video and/or sound recordings of its location and of the persons present in and around the location. Holiday Park Beekse Bergen, its affiliated companies and the companies with which Holiday Park Beekse Bergen collaborates directly or indirectly are entitled to use and publish these recordings, for promotional purposes among other things, in which case they will naturally exercise due care. Holiday Park Beekse Bergen, its affiliated companies and the companies with which Holiday Park Beekse Bergen collaborates directly or indirectly are not obliged to pay any compensation for the use or the publication of the recordings to the persons represented therein. If you do not wish to be filmed or photographed, please avoid the locations where a filmmaker, film crew and/or photographer is working.