

# BEEKSE BERGEN SAFARI RESORT

## SAFARI RESORT BEEKSE BERGEN PARK REGULATIONS

### Article 1. Applicability

- 1.1. Upon entering Safari Resort Beekse Bergen and/or using all facilities and services operated by Safari Resort Beekse Bergen, you accept the applicability of the present regulations, and you are obliged to strictly follow the rules and any instructions given by the employees of Safari Resort Beekse Bergen. In these regulations, 'Safari Resort Beekse Bergen' and 'the park' also include the catering facilities, the outdoor area, the indoor swimming pool, the indoor playground, the car park, the bicycle parking and the water features.
- 1.2. For all cases and/or situations not covered by these regulations, Safari Resort Beekse Bergen reserves the right to impose additional verbal and/or written rules that are binding for the guests.

### Article 2. Admission and stay

- 2.1. It is not permitted to be present in the park without a valid admission ticket and/or without having signed in at the reception, with the exception of day visitors who are not staying overnight. Day visitors must leave the park before 22:30.
- 2.2. All visitors may be asked for proof of identity upon request. If you do not yet possess an Attractions Pass for all persons aged three years and older, you must report to the Guest Service Centre. The Attractions Pass will give you free and unlimited access to the Libéma amusement parks and the indoor swimming pool during your stay.
- 2.3. All guests staying overnight at the accommodation must be signed in when making the reservation. If you wish to receive an overnight guest during your stay, you must sign in this guest at the Guest Service Centre and pay the extra rate and local taxes per person per stay in advance.
- 2.4. Safari Resort Beekse Bergen reserves the right to change the layout and opening hours of the facilities and/or the accommodations of Safari Resort Beekse Bergen. Safari Resort Beekse Bergen reserves the right to carry out necessary maintenance on the accommodation and/or other facilities during the stay without being liable for any compensation.
- 2.5. It is prohibited to swim or do any other kind of water sport/recreational activity in the water features in the park. It is also prohibited to enter a savannah and/or animal enclosure, unless on the express instructions of employees of Safari Resort Beekse Bergen.
- 2.6. Safari Resort Beekse Bergen is authorised to close part(s) of the park without being obliged to compensate its guests.

### 3. Safety and liability

- 3.1. A visit to Safari Resort Beekse Bergen is entirely at your own risk. Our guests must behave properly and must not cause any nuisance to others whatsoever. To this end, they must in any case comply with the RECRON Terms and Conditions and these rules of conduct. Criminal acts will be reported to the police.
- 3.2. Safari Resort Beekse Bergen is entitled to deny access to the park to guests and/or day visitors whom it believes or fears will disrupt order, peace and/or safety within the park, without being liable for any compensation. If a guest fails to vacate the accommodation on time, the accommodation will be cleared by Safari Resort Beekse Bergen at the expense and risk of the guest.
- 3.3. The guest is responsible and liable for the behaviour of, and any injury and/or damage to persons and/or property belonging to our park and/or third parties caused by him/her, his/her travel companions, day visitors and/or overnight guests.  
Day visitors and/or guests who act unlawfully in relation to the park and/or its employees and/or who cause damage to park property will be held liable, and any damage will be recovered from them.
- 3.4. Within Safari Resort Beekse Bergen, it is not permitted to:
  - a. enter attractions or facilities that are not open to the public at that time;
  - b. be in possession of weapons or other objects deemed dangerous by the management of Safari Resort Beekse Bergen. The management of Safari Resort Beekse Bergen reserves the right to seize these objects and to call in the police;
  - c. use, possess and/or trade in narcotics. The management of Safari Resort Beekse Bergen reserves the right to seize these substances and to call in the police;
  - d. light fireworks;
  - e. barbecue, use fondue sets and raclette sets;
  - f. fish at the park.
- 3.5. Swimming is only permitted in the indoor swimming pool. Children up to the age of 10 are only allowed to enter the indoor swimming pool and the swimming pool water when accompanied and supervised by an adult (at least 18 years old and in the possession of a swimming certificate). Children without a valid swimming certificate are obliged to wear flotation devices and must be supervised by an adult (at least 18 years old and in the possession of a swimming

certificate) at all times. Safety rules are stated at the swimming pool and at various other attractions. These rules must be strictly observed.

3.6. Within the park, you may approach the park animals. Please note that the animals may display unpredictable behaviour which may cause injury or damage to you or your possessions. By entering the park, you accept this risk. Feeding the animals is strictly prohibited.

3.7. Safari Resort Beekse Bergen accepts no liability for personal injury and/or theft (including theft from lockers and swimming pool lockers), loss or damage to property of its visitors of whatever nature arising during and/or as a result of a stay at Safari Resort Beekse Bergen and/or the rental/the use of the accommodation and/or other facilities, a visit to the park (such as injury or damage caused by the animals present in the park or arising during use of the playground equipment and attractions in the park or entering the indoor swimming pool), except as a result of intent or deliberate recklessness by (the management of) Safari Resort Beekse Bergen or (one of) its employees.

3.8. Safari Resort Beekse Bergen will not be liable for interruptions to its service provision or deficiencies in the service provision by third parties.

3.9. Safari Resort Beekse Bergen is not liable for consequential damages, including loss of profits or loss of earnings. Safari Resort Beekse Bergen further accepts no liability for damage for which a right to compensation exists under a travel and/or cancellation insurance or any other insurance and/or scheme. Insofar as Safari Resort Beekse Bergen cannot rely on said limitations of liability, it shall be maximally liable for the amount paid out under the liability insurance in the relevant case, supplemented by the amount of the excess.

## **Article 4. Image and/or sound recordings**

4.1. Safari Resort Beekse Bergen is entitled to make or have someone make image and/or sound recordings of its park and of the guests present in and around the park. Safari Resort Beekse Bergen and its affiliated companies are entitled to use and publish these recordings, for promotional purposes, for instance. It goes without saying that Safari Resort Beekse Bergen and its affiliated companies will exercise the necessary care in this respect. Safari Resort Beekse Bergen and its affiliated companies are not obliged to pay any compensation for the use or the publication of the recordings to the guests depicted therein. If you do not wish to be filmed or photographed, please avoid the locations where a filmmaker, film crew or photographer are working.

4.2. Visitors are not permitted to make audio, photo and/or video recordings, or create other image material, in the park for commercial purposes without prior written permission from the General Manager of Safari Resort Beekse Bergen.

## **Artikel 5. Accommodaties**

5.1. The number of guests that are allowed to stay in the accommodations must not exceed that specified in the brochure or described on the website for the accommodation in question.

5.2. The guests (including the day visitors and overnight guests for this provision) are jointly and severally liable for the orderly state of affairs in and around the rented accommodation or elsewhere within the grounds of Safari Resort Beekse Bergen, the use of the accommodation, and the equipment and inventory it contains. Furthermore, the guests will at all times be jointly and severally liable for damage as a result of breakage of and/or loss of and/or damage to the inventory and/or accommodation. Any damage must be reported to the Guest Service Centre of Safari Resort Beekse Bergen immediately and must be paid for immediately on the spot, unless the guest can prove that the damage is not attributable to him/her or the other guests.

5.3. Accommodations and covered facilities of Safari Resort Beekse Bergen are smoke-free and smoking at these locations is strictly prohibited.

5.4. It is prohibited to erect camping equipment at any of the rental accommodations.

5.5. It is prohibited to park a car at the rental accommodations. Safari Resort Beekse Bergen is a restricted traffic park. On the days of arrival and departure, a car may be parked at the accommodation for loading and unloading purposes, with the exception of the accommodations for disabled guests, at which one car may be parked. Cars must be parked in the car park near the main entrance or the car park in the park. Parking on or along the roads is not permitted. Vehicles parked outside the locations indicated will be removed at the expense and risk of the owner. Tow-away regulations are in force within the park. Safari Resort Beekse Bergen will not be liable for theft of and/or damage to any car that is parked in a car park of Safari Resort Beekse Bergen.

5.6. Trailers, boats and similar equipment may also not be parked at the accommodations.

5.7. The barrier operates on the basis of the vehicle registration number. The registration number that is entered by the guest during booking or that is passed on via our Guest Service will be used for this purpose. In case of abuse, misconduct or payment problems, the vehicle registration number will be blocked by the Guest Service.

5.8. Cars must be used as little as possible on the days on which use is permitted. A maximum speed limit of 20 kph applies within the park. Motorised traffic is not permitted in the park after 22:30.

5.9. Motorcycles, mopeds and scooters are only permitted in the park with their engine turned off.

5.10. Freight traffic is not permitted in the park without the prior consent of Safari Resort Beekse Bergen.

5.11. The use of sound equipment is permitted from 07:30 - 22:30, provided that this is not causing any nuisance in the opinion of Safari Resort Beekse Bergen. Between 22:30 - 07:30, it must be quiet in the park so that all guests and animals can sleep undisturbed. It is strictly prohibited to place sound equipment outside the accommodation or to turn the volume up so high that nuisance is caused to other guests of Safari Resort Beekse Bergen, this at the discretion of Safari Resort Beekse Bergen. In the event that a nuisance is found to have been caused and you fail to follow the instructions

of the staff, Safari Resort Beekse Bergen is entitled to remove you and any other user from the park immediately, without restitution of the rental sum or part thereof and/or without any right to any other form of compensation.

5.12. Pets are not allowed in the park.

5.13. The rental accommodations and surrounding area must be kept clean. Trees, shrubs, lawns and other objects must not be damaged.

5.14. You must separate your household waste into PMD (Plastic, Metal packaging and Drinks cartons), glass, paper and residual waste, using sealed refuse bags and depositing these in the relevant containers in the recycling centre. You can hand batteries in at the Guest Service Centre.

In the case of illegal waste disposal, this will be reported to the police and the guest concerned will be denied further access to the park. The costs of cleaning this waste will be recouped from the offender.

5.15. Open fire is prohibited at all times, as is barbecuing due to the risk of fire.

5.16. It is not permitted to attach ropes between or on trees and/or other plants (for drying laundry, for example).

5.17. Before departure, the renter must clean all crockery and put it back in the drawers and cupboards where it belongs. The dishwasher must be clean and empty when the renter leaves the accommodation.

5.18. If your accommodation is left behind in an improper condition, or in the case of excessive soiling of and/or damage to the accommodation and/or the items in it, and/or soiling of and/or damage to the grounds/surrounding area of the park, Safari Resort Beekse Bergen will charge the guest for the damage directly, which must be paid immediately.

5.19. The accommodation must be left clean and tidy upon your departure (therefore no dirty dishes, cleaning the refrigerator and placing the refuse bag in the container).

5.20. Use of drones is not permitted at Safari Resort Beekse Bergen in connection with safety and protection of privacy.

## **Artikel 6. Klachten en aanvullende regels**

6.1. Should you wish to lodge a complaint, despite the efforts of the employees of Safari Resort Beekse Bergen to make your stay as pleasant as possible, you can do so by contacting the Guest Service by telephone 24 hours a day and in the Market during opening hours. We will do everything in our power to resolve your complaint and/or remedy any defects.

6.2. In all cases not provided for in the RECRON terms and conditions and/or these rules of conduct, Safari Resort Beekse Bergen is entitled to lay down additional rules which are binding for guests. In the event of any conflict between the provisions in the RECRON terms and conditions and these park regulations, the regulations shall prevail.

6.3. Commercial activities, in whatever form, are not permitted in the park. Posters and other announcements are not permitted.

6.4. All guests must comply with the rules of conduct and the General Terms and Conditions as laid down by Safari Resort Beekse Bergen. You can ask for the regulations at the Guest Service upon arrival. If you and/or your fellow travellers are present at the grounds of one of the other Libéma parks, the rules and regulations of that park are applicable. You can obtain these from the Guest Service free of charge.

6.5. Should you violate the rules and regulations and/or fail to follow the instructions of our staff, Safari Resort Beekse Bergen is entitled to gain access to the accommodation and/or remove you and any other guest from the park immediately, without restitution of the rental sum or part thereof and/or without any right to any other form of compensation.

6.6. Safari Resort Beekse Bergen is not bound by obvious printing and printer's errors. With these rules and regulations, all previous publications cease to apply. Any invalidity and/or voidness of one of the individual provisions of these regulations and/or parts thereof does not affect the validity of the other provisions of these regulations and/or parts thereof.

Amendments and additions to the agreement and/or regulations are only valid if they have been laid down in writing. Dutch law applies exclusively to this legal relationship (and therefore to these regulations).

6.7. If Safari Resort Beekse Bergen has a serious suspicion that you are using the accommodation in violation of the law and/or public order and/or common decency, Safari Resort Beekse Bergen is entitled to deny you access to the park and the accommodation.

6.8. Force majeure on the part of Safari Resort Beekse Bergen exists if the execution of the agreement is prevented in full or in part, permanently or temporarily, by circumstances beyond the control of Safari Resort Beekse Bergen, including the threat of war, (personnel) strikes, blockades, fire, pandemics, floods and any other disruptions or incidents.

6.9. You yourself are responsible for possessing the valid travel documents required for your destination. Safari Resort Beekse Bergen accepts no liability for the consequences arising from a failure to possess the correct travel documents.

## **Additional coronavirus measures that apply to everyone! Please bear these in mind!**

- > Wash your hands as often as possible
- > for 20 seconds with soap and water, then dry your hands properly.
- > Cough and sneeze into the inside of your elbow.
- > Use paper tissues to blow your nose and then throw them away. Wash your hands afterwards.
- > Do not shake hands.
- > Maintain a distance of 1.5 metres (2 arm lengths) from other people.
- > The chances of people infecting each other are slimmer if a distance of 1.5 metres is maintained.
- > Avoid crowds. If you can see that maintaining the distance of 1.5 metre is going to be difficult, keep walking.
- > If you have any symptoms, stay at home!