

# BEEKSE BERGEN

## SAFARI RESORT

### Applicability

1.1 Upon entering Safari Resort Beekse Bergen and/or using all facilities and services operated by Safari Resort Beekse Bergen, you accept the applicability of the present regulations, and you are obliged to strictly comply with all rules and instructions given by the employees of Safari Resort Beekse Bergen. In these regulations, "Safari Resort Beekse Bergen" and "the park" also include the catering facilities, the outdoor area, the indoor swimming pool, the indoor playground, the car park, the bicycle parking and the water features.

1.2 For all cases and/or situations not covered by these regulations, Safari Resort Beekse Bergen reserves the right to impose additional verbal and/or written rules that are binding for the guests.

### Admission and stay

2.1 It is not permitted to be present in the park without a valid admission ticket and/or without being registered at the Guest Service, with the exception of day visitors who are not staying overnight. Day visitors must leave the park before 10:30 PM.

2.2 All visitors may be asked for proof of identity when checking in. If you do not yet possess a FunCard for all persons aged 3 years and older, you must report to the Guest Service. The FunCard will give you free and unlimited access to the Libéma amusement parks and the indoor swimming pool during your stay. Make sure to have this FunCard on you so you can show it to the Safari Resort Beekse Bergen gatekeeper and/or other employees.

2.3 All guests who stay overnight at the accommodation must be registered when making the reservation. If you want to receive a guest during your stay, you must register this guest with the Guest Service and pay the extra rate and local taxes per person per stay in advance.

2.4 Safari Resort Beekse Bergen reserves the right to change the layout and opening hours of the facilities and/or the accommodations of Safari Resort Beekse Bergen. Safari Resort Beekse Bergen reserves the right to execute necessary maintenance to the accommodation and/or other facilities during the stay without being liable for any compensation.

2.5 It is prohibited to swim or do any other kind of water sport or recreational activity in the water features in the park. It is also prohibited to enter a savannah and/or animal enclosure.

2.6 Safari Resort Beekse Bergen is authorised to close part(s) of the park without being obliged to compensate its guests.

### Safety and liability

3.1 A visit to Safari Resort Beekse Bergen is entirely at your own risk. Our guests must behave correctly and must not cause any nuisance to others. Any instructions or requests by our employees must be observed. Criminal acts will be reported to the police.

3.2 Safari Resort Beekse Bergen reserves the right to deny access to the park to visitors and/or guests who it believes or fears will disrupt order, peace and/or safety within the park, without the Safari Resort being liable for any compensation. If a guest does not vacate the accommodation on time, the accommodation will be cleared by Safari Resort Beekse Bergen at the expense and risk of the guest.

3.3 You are responsible and liable for the behaviour of yourself, your travel companions, day visitors and/or visitors staying overnight, and also for any injury and/or damage to persons and/or property belonging to our park and/or third parties caused by you, your travel companions, day visitors and/or visitors staying overnight.

Visitors who act unlawfully in relation to the park and/or its employees and/or who cause damage to park property will be held liable, and any damage will be recovered from them.

3.4 The following is not permitted at Beekse Bergen:

- a. entering attractions and facilities that are not open to the public at that time;
- b. being in possession of weapons or other objects deemed dangerous by Safari Resort Beekse Bergen. Safari Resort Beekse Bergen reserves the right to seize these objects and to notify the police;
- c. the use of, possession of and/or trade in narcotics. Safari Resort Beekse Bergen reserves the right to seize these substances and to notify the police;
- d. lighting fireworks;
- e. to barbecue, fondue and gourmet;
- f. fishing at the park.

3.5 Swimming is only permitted in the indoor swimming pool. Children up to the age of 10 are only allowed to enter the indoor pool area and the swimming pool when accompanied and supervised by an adult in the possession of a valid swimming certificate. Children without a valid swimming certificate are obliged to wear water wings and must always be supervised by an adult in the possession of a valid swimming certificate. Safety regulations and additional rules are stated at the swimming pool and at various other attractions. These must be strictly observed.

3.6 Within the park, you may approach the park animals. Please note that the animals may display unpredictable behaviour which may cause injury or damage to you or your possessions. By entering the park, you accept this risk. Feeding the animals is strictly prohibited.

3.7 Safari Resort Beekse Bergen accepts no liability for personal injury and/or theft (including theft from lockers and swimming pool lockers), or any loss or damage to property whatsoever during or as a consequence of a visit to Safari Resort Beekse Bergen and/or the rent/use of the Safari Resort Beekse Bergen accommodation and/or other facilities, unless this is the result of wilful misconduct or gross negligence by Safari Resort Beekse Bergen or (one of) its employees. The park further accepts no liability for damage caused by the animals present in the park or arising from the use of the playground equipment and attractions in the park or by entering the indoor swimming pool, unless this is the result of wilful misconduct or gross negligence by Safari Resort Beekse Bergen or (one of) its employees.

3.8 Safari Resort Beekse Bergen will not be liable for interruptions to its service provision or deficiencies in the service provision by third parties.

3.9 Liability for damage arising from loss of travel pleasure or loss of profits or other consequential damage is excluded under all circumstances. Safari Resort Beekse Bergen further accepts no liability for damage for which a right to compensation exists under a travel and/or cancellation insurance or any other insurance and/or scheme.

3.10 If the accommodation is used incorrectly and/or left behind in an improper state, including but not limited to excessive soiling thereof, extra costs will be charged, which you are obliged to pay immediately.

3.11 Safari Resort Beekse Bergen is not liable for consequential damages, including loss of profits or loss of earnings.

Insofar as Safari Resort Beekse Bergen cannot rely on said limitation of liability, it shall be maximally liable for the amount paid out under the liability insurance in the relevant case, supplemented by the amount of the excess.

## Accommodations

4.1 You will be jointly and severally liable for the orderly state of affairs in and around the rented accommodation or elsewhere within the grounds of Safari Resort Beekse Bergen, the use of the accommodation, and the equipment and inventory it contains. Furthermore, you and those accompanying you will at all times be jointly and severally liable for damage as a result of breakage of and/or loss of and/or damage to the inventory and/or accommodation. Any damage must be reported to the Safari Resort Beekse Bergen Guest Service immediately and must be paid for on the spot, unless you can prove that the damage is not attributable to you, to other guests or to one of the members of your travel group.

4.2 It is strictly prohibited to smoke in the accommodations and indoor facilities of Safari Resort Beekse Bergen.

4.3 Each accommodation may only be occupied by the maximum number of individuals that is specified for that accommodation on the website. Moreover, individuals who have not been registered during the reservation or at the Guest Service are not allowed to stay in the accommodation.

4.4 It is prohibited to erect camping equipment at any of the rental accommodations.

4.5 It is prohibited to park a car at the rental accommodations. Safari Resort Beekse Bergen is a restricted traffic park. On the days of arrival and departure, a car may be parked at the accommodation for loading and unloading purposes, with the exception of the accommodations for disabled guests, at which one car may be parked. Cars must be parked in the car park near the main entrance or the car park in the park. Access to the park is given on the basis of the vehicle registration number. Parking on or along the roads is not permitted. Parking is only allowed in the designated parking spaces. Safari Resort Beekse Bergen will not be liable for theft of and/or damage to any car that is parked in a car park of Safari Resort Beekse Bergen.

4.6 The barrier operates on the basis of the vehicle registration number. The registration number that you entered during booking or that you registered via the Guest Service will be used for this purpose. Motorised traffic outside the arrival and departure days is not permitted. In case of abuse, misconduct or payment problems, the vehicle registration number will be blocked by the Guest Service.

4.7 Cars must be used as little as possible on the days on which use is permitted. A maximum speed limit of 20 kph applies within the park. Motorised traffic is not permitted in the park after 10:30 PM.

4.8 Freight traffic is not permitted in the park without the prior consent of Safari Resort Beekse Bergen.

4.9 The use of sound equipment is permitted from 7:30 AM to 10:30 PM provided that, in the opinion of Safari Resort Beekse Bergen, this is not causing any nuisance (this at the discretion of Safari Resort Beekse Bergen). Between 10:30 PM and 7:30 AM it must be quiet in the park so that all guests and animals can sleep undisturbed. It is strictly prohibited to place sound equipment outside the accommodation or to turn the volume up so much that nuisance is caused to other guests of Safari Resort Beekse Bergen, this at the discretion of Safari Resort Beekse Bergen. In the event that a nuisance is found to have been caused and you fail to follow the instructions of the staff, Safari Resort Beekse Bergen is entitled to remove you and any other user from the park immediately, without restitution of the rental sum or part thereof and/or without any right to any other form of compensation.

4.10 Pets are not allowed in the park, with the exception of guide dogs that have been registered during reservation.

4.11 The rental accommodations and surrounding area must be kept clean. Trees, shrubs, lawns and other objects must not be damaged.

4.12 You must separate your household waste into PMD (Plastic, Metal packaging and Drinks cartons), glass, paper and residual waste, using sealed refuse bags and depositing these in the relevant containers in the recycling centre. You can hand batteries in at the Guest Service.

In the case of illegal waste disposal, this will be reported to the police and you will be denied further access to the park. The costs of cleaning this waste will be recouped from you.

4.13 Open fire is prohibited at all times, as is barbecuing, due to the risk of fire as well as environmental considerations.

4.14 It is not permitted to attach ropes between or on trees and/or other plants (for drying laundry, for example).

4.15 Before departure, you must clean all crockery and put it back in the drawers and cupboards where it belongs. The dishwasher must be clean and empty when you leave the accommodation.

4.16 If the accommodation is left behind in an improper condition, or in the case of excessive soiling of and/or damage to the accommodation and/or the goods in it, and/or soiling of and/or damage to the grounds/surrounding area of the park, Safari Resort Beekse Bergen will charge you for the damage directly, which costs you must pay immediately.

4.17 The accommodation must be left clean and tidy upon your departure. This also means leaving no dirty dishes, cleaning the refrigerator and placing the refuse bag in the container.

## Complaints and additional rules

5.1 Should you wish to make a complaint, despite the efforts of the employees of Safari Resort Beekse Bergen to make your stay as pleasant as possible, you can do so via the Guest Service, either by visiting the Guest Service in the Market during opening hours or by telephone (lines are open 24 hours a day). We will do everything in our power to resolve your complaint and/or remedy any defects.

5.2 In all cases not provided for in the RECRON terms and conditions and/or these rules of conduct, Safari Resort Beekse Bergen is entitled to lay down additional rules which are binding for visitors.

5.3 Commercial activities, in whatever form, are not permitted in the park. Posters and other announcements are not permitted.

5.4 All guests must comply with the rules of conduct and the General Terms and Conditions as laid down by Safari Resort Beekse Bergen. You can ask for the regulations at the Guest Service upon arrival. If you and/or your fellow travellers are present at the grounds of one of the other Libéma parks, the rules and regulations of that park are applicable. You can obtain these from the Guest Service free of charge.

5.5 Should you violate the rules and regulations and/or fail to follow the instructions of our staff, Safari Resort Beekse Bergen is entitled to gain access to the accommodation and/or remove you and any other user from the park immediately, without restitution of the rental sum or part thereof and/or without any right to any other form of compensation.

5.6 Safari Resort Beekse Bergen is not bound by obvious printing and printer's errors. With these rules and regulations, all previous publications cease to apply. Any invalidity and/or voidness of one of the individual provisions of these regulations and/or parts thereof does not affect the validity of the other provisions of these regulations and/or parts thereof. Amendments and additions to the agreement and/or regulations are only valid if they have been laid down in writing. Dutch law applies exclusively to this legal relationship and therefore to these regulations.

5.7 If Safari Resort Beekse Bergen has a serious suspicion that you are using the accommodation in violation of the law and/or public order and/or common decency, Safari Resort Beekse Bergen is entitled to gain access to the accommodation.

5.8 Force majeure on the part of Safari Resort Beekse Bergen exists if the execution of the agreement is prevented in full or in part, permanently or temporarily, by circumstances beyond the control of Safari Resort Beekse Bergen, including the threat of war, (personnel) strikes, blockades, fire, floods and any other form of disruption or incidence.

5.9 You yourself are responsible for possessing the valid travel documents required for your destination. Safari Resort Beekse Bergen accepts no liability for the consequences arising from a failure to possess the correct travel documents.

5.10 Safari Resort Beekse Bergen is entitled to make or instruct the making of video and/or sound recordings of its location and of the persons present in and around the location. Safari Resort Beekse Bergen, its affiliated companies and the companies with which Safari Resort Beekse Bergen collaborates directly or indirectly are entitled to use and publish these recordings, for promotional purposes among other things, in which case they will naturally exercise due care. Safari Resort Beekse Bergen, its affiliated companies and the companies with which Safari Resort Beekse Bergen collaborates directly or indirectly are not obliged to pay any compensation for the use or the publication of the recordings to the persons represented therein. If you do not wish to be filmed or photographed, please avoid the locations where a filmmaker, film crew and/or photographer is working.