



Beekse Bergen Park Rules

Article 1 Applicability

1. Immediately upon entering Beekse Bergen, you will accept the applicability of these rules and you are obliged to strictly comply with all regulations and the instructions issued by Beekse Bergen's staff members.
2. In all cases and/or situations for which these rules do not provide, Beekse Bergen reserves the right to draw up additional rules, either orally and/or in writing, by which all visitors are bound.
3. In the context of these rules 'Beekse Bergen' and 'the Park' also include hospitality facilities, outdoor grounds, indoor and outdoor pool, Victoriameer and other lakes as well as the parking lot.
4. 'Principal booker' means the person who concludes the agreement with Beekse Bergen on behalf of a travel party.
5. 'Travel party' means the total number of individuals that is licensed to stay in the booked accommodation pursuant to the agreement.
6. 'Co-travellers' include the persons that belong to the travel party.
7. The rules were drawn up to guarantee order and security within Beekse Bergen.

Article 2 Access and Stay

1. Persons under 18 years are only allowed to enter the park under constant supervision and escort of an adult (at least 18 years old).
2. Beekse Bergen assumes that the principal booker concluded this agreement with consent from the co-travellers.
3. The principal booker is obliged to comply with the agreement and the rules in the relevant information documents. He or she will ensure that the co-travellers will comply with the agreement and the rules in the relevant information documents.
4. Access to the park is only granted to the persons listed on the registration form that was received by Beekse Bergen together with a copy of a valid proof of identity of the relevant persons.
5. The principal booker paid a deposit upon booking. If the travel party causes damage, Beekse Bergen may withhold the damages from the deposit. Damage means damage in the broadest sense and includes at least: damage to, in and around the accommodation, damage to the inventory of the accommodation, damage to other property in the park and/or extra cleaning costs.
6. If no damage was discovered or if a sum remains after damage deduction, the full or remaining deposit will be returned by bank transfer into the principal booker's account within 3 weeks.
7. If the damage exceeds the deposit sum, Beekse Bergen reserves the right to recover the excess.
8. Beekse Bergen assumes that in, on and around the accommodation everything is available in a proper state. However, if you discover damage or other defects in, on or around your accommodation upon arrival, we kindly ask you to report this asap, but at least on your arrival date at the reception desk of Beekse Bergen (tel. 0031 (0)88-9000323).
9. In case damage is caused during your stay, please inform the reception desk of Beekse Bergen (tel. 0031 (0)88-9000323) immediately. The damage that was caused must be compensated immediately and on the spot, unless the principal booker and co-travellers are able to demonstrate that the damage cannot be blamed on themselves or any third party that was present with consent from Beekse Bergen. If the full or partial scope of the damage cannot be assessed immediately, Beekse Bergen will draw up an invoice. This invoice must be paid within 21 days of its receipt.
10. If you omit to report damage caused during your stay, we will assume that any damage that was discovered within 48 hours after your departure was caused by your party. If you do not agree to this rule, you must report this upon arrival at the reception desk of Beekse Bergen, so we can plan a joint final inspection before you leave.
11. Beekse Bergen is entitled to close down the park or a part of the park without being obliged to pay any type of compensation to its visitors.
12. Visitors are not allowed to take animals or pets into the park.
13. Use of the accommodation by third parties is only allowed if Beekse Bergen has issued written permission to do so.

14. The permission that was granted may be conditional. Any conditions must be stipulated in writing in that case.
15. The park has car-free areas. Guests in residential accommodations and on campsite pitches are not allowed to use their cars and/or other motor vehicles in the park during their stay for security reasons. Guests in residential accommodations and on campsite pitches are only allowed to park their cars and/or other motor vehicles on the parking spaces located near the residential accommodations/campsite pitches on the arrival date and to remove these on the departure date. Intermediate use of the vehicles, for instance for transport in the park, is not allowed. If you do not comply with this rule, article 3 paragraph 2 applies and you may be denied access to the park.
16. Sound systems in cars and/or motor vehicles must be used in such a manner that no nuisance is caused, at the discretion of Beekse Bergen.
17. Waste must be disposed of in the designated waste bins.
18. Accommodations and campsite pitches must be free of waste upon departure. If not, the deposit will be withheld. When the deposit sum is exceeded the extra costs will be recovered from the principal booker.
19. It is obligatory to order a refreshment when using the hospitality facilities. You are not allowed to consume refreshments you have brought with you in the hospitality facilities.
20. Visitors must hand in any objects they find in the park to staff members of Beekse Bergen.
21. Shooting audio, picture and/or film footage or any other images for commercial purposes is not allowed in the park, unless prior written consent was obtained from the site manager.
22. Advertising, carrying out visitor surveys, counts, collections, and offering goods and services is not allowed in the grounds of Beekse Bergen, unless prior written consent was obtained from the site manager.
23. Spreading religious or other convictions or organising manifestations is not allowed in the grounds of Beekse Bergen, unless prior written consent was obtained from the site manager.
24. Caravans, camper vans and/or other transport or residential means will not be allowed in the park if Beekse Bergen deems that they are not in a proper state.
25. Campsite pitches for 8 persons are provided with power supply. We cannot guarantee power supply on 1-person campsite pitches.
26. Sailing and/or angling is not allowed in the park; consequently, boats or other vessels and angling gear are not allowed into the park.
27. It is not allowed to have open fires in the park.
28. Guests are not allowed to bring their own lounge suites and sound systems into the park.
29. When booking a campsite pitch in the grounds of Beekse Bergen for the benefit of visitors to the festival, the festival organiser acts on behalf of Beekse Bergen Exploitatie B.V.
30. Cancellation of the event by the organiser does not entitle the guest to cancel the campsite pitch reservation free of charge. The campsite pitch compensation will still be due and will not be refunded, not even if the guest fails to arrive.
31. In case of cancellation of the Event, Beekse Bergen Exploitatie B.V. is entitled to cancel a booked reservation and to refund the paid up travel sum, but it is not bound to provide any additional compensation.

Article 3 Security and Liability

1. Upon entering Beekse Bergen, persons will be subjected to an active access control and any vehicles and residential means they bring will be searched. Items that are not allowed into the park will be confiscated.
2. Beekse Bergen is entitled to deny access to visitors who it deems or fears to be a threat to order, peace and/or security in the park. However, Beekse Bergen is not bound to provide any compensation.
3. The following is not allowed inside Beekse Bergen:
 - a. to enter into attractions that are not open to the public at that time;
 - b. to have weapons or other objects on hand that are deemed dangerous by Beekse Bergen. Beekse Bergen reserves the right to confiscate such objects.
 - c. to use narcotics, to possess them and/or to trade in them.
4. Criminal offences will be reported to the police on discovery.
5. A visit to Beekse Bergen is totally at one's own risk.

6. Swimming is only allowed on sites designated to this purpose.
7. Visitors without a swimming diploma are only allowed to enter the indoor pool, the outdoor pool and Victoriameer with flotation devices and under supervision of an adult with a swimming diploma.
8. Security rules are posted at the swimming pool, beaches and various attractions. Visitors must strictly adhere to these instructions.
9. Inside the park, you may get close to the animals. We do alert you to the fact that animals may behave unpredictably which may result in harm or damage to your property. You accept this risk upon entry in the park.
10. Beekse Bergen does not accept liability for personal injuries and/or theft, loss, absence or damage to property, unless injuries or damage were caused by a defect that is attributable to Beekse Bergen.
11. Beekse Bergen shall not be liable for consequential damages, which includes loss of profits and income.
12. In so far as Beekse Bergen cannot invoke said limitations of liability, the following applies:
 - a. Statutory liability by Beekse Bergen for any type of damage other than personal injury and loss of dependency is limited to a maximum of € 455,000 per event;
 - b. Statutory liability by Beekse Bergen for personal injury and loss of dependency is limited to the sum that will be paid out by the liability insurance company in the relevant case over and above the sum as referred to under a.
13. Beekse Bergen is entitled to fully recover any damage that was caused on the principal booker. The principal booker is liable in respect of Beekse Bergen or its staff members for damage that was caused by his or her own acts and omissions, those of his/her co-travellers and/or third party or parties, in so far as this pertains to damage that can be attributed to the principal booker, his/her co-travellers and/or a third party or parties.

Article 4 Applicability

If you would feel the need to file a complaint, in spite of the efforts of Beekse Bergen's staff members to make your stay as pleasant as possible, you can do so by filing a complaint's form which is available from the reception desk.

We wish you a very pleasant stay in Beekse Bergen!

Management and staff members of Beekse Bergen